

## Corporate Policy of SE Tylose GmbH & Co. KG

### Our products benefit people.

We manufacture products that meet the needs of our customers in their diverse fields of applications. All departments of our company are constantly working to improve quality and product safety and to reduce or eliminate any potential impact of our activities on the environment.

Our company policy and the goals and programs derived from it support the international initiatives "Responsible Care" and "Sustainable Development Goals".

We published a sustainability report in 2021 and will repeat this at regular intervals in the future with updated editions of the report.

In order to strengthen awareness of the values of our corporate policy among all employees, an internal code of conduct was established and communicated in 2022, based on the principles listed here.

The following principles of action are binding for us.

### Quality, safety, environmental protection, occupational health & safety and energy efficiency are essential to our actions.

Quality, safety, environmental protection, occupational health & safety together with more efficient use of the energy we employ, are a constant obligation for us. We regularly monitor and assess the potential impact of our activities on people and the environment.

Beyond compliance with applicable legislation and internal instructions, we define, track and review the internal objectives for our company on an annual basis.

Our integrated management system prescribes continuous improvement in quality, safety, environmental protection, occupational health & safety and energy efficiency, in addition to binding documentation of organisation, regulations and evidence. The effectiveness of this system is regularly reviewed by internal and external auditors, and the improvement opportunities they identify are implemented.

Human health and the protection of the environment take precedence over other objectives in the risk assessment of hazards that could arise during the manufacture, storage and transport of our products.

We attach great importance to protecting the data of our employees, as well as our dialogue and business partners. To this end, the GDPR provides us with a framework, which we supplement, where appropriate or desired, with corresponding binding agreements, thus ensuring the legitimate interests of all parties involved with regard to data protection.

### Our employees make their contribution.

Quality, safety, environmental protection and occupational health & safety, as well as energy efficiency, are a binding imperative for all employees, which expresses itself in

- Assuming responsibility for the quality of their work area
- Consistent compliance with official requirements and internal regulations
- Safety- and environmentally-conscious as well as resource- and energy-saving actions
- Contributions to the continuous improvement process
- Commitment of the Management of SE Tylose to create the necessary conditions for the implementation of these principles of action.

A positive workforce attitude is promoted through adherence to the following principles:

- Commitment of all supervisors to facilitate and promote open dialogue
- Calling on all employees to engage in open dialogue and practice teamwork
- Training and further education to increase competence and motivation
- Regularly informing employees about the company's goals and principles, as well as clearly communicating the content to them

### **We work closely with our business partners.**

It is our declared aim to meet our customers' requirements to their utmost satisfaction.

Customers and consumers of our Tylose® and Tylopur® products receive information and assistance from us for safe and environmentally compatible handling, storage and disposal of our products as well as for their safe transport.

With our external Code of Conduct, we encourage our suppliers and service providers to observe quality, safety, environmental and energy-relevant aspects as well as aspects of sustainability.

We strive to leverage the combined strengths of the Shin-Etsu Group, especially the cellulose ether division, in all our businesses.

### **We maintain an open dialogue with the public.**

We regularly provide information by means of internal and external publications as well as at trade fairs and information events about SE Tylose's products, their manufacture and their use, the company in its social environment and its possible impact on people and the environment.

We maintain open communication with all interested social groups in our corporate environment and work with the authorities correctly and in partnership.



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